



Privacy Collection Notice

Version 1.0 | October 2024

RAA Energy is a trading name of the licensed energy retailer Energy Locals Pty Ltd, ACN 606 408 879

RAA Energy – Privacy Collection Notice

RAA Energy is a trading name of the licenced energy retailer Energy Locals Pty Ltd (ABN 23 606 408 879).

When you purchase an energy plan, your personal information is collected by RAA Energy, as the seller of electricity. Your personal information is also collected by Royal Automobile Association of South Australia Limited (ACN 677 371 274) (**RAA**). Information may be shared between RAA and RAA Energy and to third parties to deliver these services to you.

Given RAA Energy's unique product offerings, and to help you make the most of your energy plan, we collect energy data and may collect information about your home or buildings to give you insights and tips about energy consumption within your home. In particular, to enable us to provide you with monthly personalised energy insights your data may be shared with energy metering providers such as Intellihub Australia Pty Ltdp (ACN 626 079 614) and software providers such as Simble Energy Pty Ltd (ABN 90 140 342 730). Where you obtain a solar assessment or health check, your information may be shared with RAA Innovation Pty Ltd (ABN 13 655 258 272) trading as RAA Solar and Battery Storage, within the RAA group.

Protecting your privacy is important to us. RAA Energy, RAA and their related entities handle personal information in accordance with the *Privacy Act 1988 (Cth)*, including the Australian Privacy Principles.

By signing up to an RAA Energy product and/ or providing your personal information to us, you agree to the collection, use and disclosure of your personal information (including sensitive information such as health information) in accordance with:

1. [Energy Locals' Privacy Policy](https://energylocals.com.au/privacy-policy) available at energylocals.com.au/privacy-policy; and
2. [RAA's Privacy Policy](https://raa.com.au/privacy-policy) available at raa.com.au/privacy-policy.

Further information on how and why your personal information is collected, how it is stored and circumstances on how and why it may be disclosed is detailed in these policies.

These policies also set out how you can get access to, or ask us to correct, your personal information and where you can make a complaint.